



IBS America develops integrated compliance management solutions to help companies improve corporate governance and achieve sustained adherence to regulations and standards. Since 1993, we have delivered our systems and services to thousands of companies worldwide. IBS America is one of the very few compliance software companies certified to ISO 9001.

CLIENT/SERVER-BASED COMPLIANCE MANAGEMENT SOFTWARE

QSi System for Automotive Management



The QSi System for Quality Management/Automotive will help your organization reap the promised benefits of ISO/TS 16949:2002 certification such as improved customer satisfaction and lower costs.

Our integrated product works seamlessly to address all the elements of ISO/TS 16949:2002 and, if used in its entirety, provides a paper-free quality system.

Document Control

Provides all the templates and examples needed to create, approve, control and distribute a well-structured Quality Manual and complete, Procedures, Work Instructions, Quality Plans, Specifications, Form Control and Process Description Documents. Documents can be sent to up to 18 approvers for review and final approval with a numbering system of up to 99,999. Process Control forms and General Process Change Management allow you to easily make the transition to process oriented business structures. Document Control interacts with Employee Training to prompt training needs for new versions and allows employees to acknowledge training with the push of a button. Also included are powerful process management tools.

Corrective Action and Audits

CAR Coordinators can now turn requests into actions. Company-wide Corrective and Preventative Action forms, including 7 step and 8D formats, allow for fast re-routing and tracking. Organizations can develop custom formats to satisfy all their needs and customer requirements. Unique security and escalation features maintain system integrity. CARs that have failed the 90-day review period may be reactivated if needed.

Internal Assessments and Supplier Assessments are scheduled, created and executed on-line. Alerts, alarms and escalation agents assist in ensuring internal assessments are completed on time. CARs can be created from assessment findings or layout inspections that fail when nonconformances are found. Audit resources can be scheduled using Notes calendaring. A complete gap analysis to the requirements of ISO/TS 16949:2002 is included.

Quality Records

From Customer Complaints to Calibration and Preventative Maintenance records, the QSi System contains modules designed to ensure the accuracy, availability and safety of records that prove your quality system is working properly. All modules have comprehensive forms that include push-button connections to well-thought-out workflow.

A Design Process Management Module is also included, covering the product lifecycle from product concept to retirement. Also included are modules for Gage R&R (with process capability studies and



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gage accuracy), PPAP, Customer Surveys and Transportation Carrier Performance. The Manufacturing Studies Module allows for the creation of NCMRs and CARs from layout inspection with alerts, alarms and escalation. A Course Offerings Module allows you to create courses and schedule training for employees.

APQP/Product Quality Profile

Facilitates the creation and tracking of all documents referenced in the AIAG guidelines for APQP including: Design FMEAs, Process FMEAs and Control Plans, Design FMEA Checklist, Process FMEA Checklist, Process Flow/Risk Assessment Checklist, Floor Plan/Equipment/Tooling Checklists, Control Plan Checklist, Product/Process Quality Checklist, Team Feasibility Commitment and Planning Summary Sign-off.

Web Functionality

Includes optional browser access to all modules. Generate CARs, NCMRs, SCARs, RMAs, Maintenance Requests, Document Change Requests and General Change Requests from web browsers. Modules with web functionality are Released Documents, Approved-Unreleased Documents, Calibration, Customer Management, Employee Training and Supplier Management. Web enabled document types include: Maintenance Requests, Calibration Records, Preventative Maintenance Records, Customer Complaints, Returned Material Authorizations and Supplier Corrective Action Reports.

External Communications

Through the Customer Management Module complaints can be directly input by customers using the Internet. Suppliers can respond directly to Corrective Action Requests issued against them over the Internet without the direct involvement of your employees. Training for resources external to the company are also accommodated.

